

Sheffield Golf Club Secretary

From: treasurer@sheffieldgolfclub.net.au
Sent: Monday, 4 May 2026 5:21 PM
To: Secretary, Sheffield Golf Club
Subject: Fwd: Important Update on Supply and Market Conditions

Sue Hopkins
Treasurer
Sheffield Golf Club
Phone 0407 026 742

----- Forwarded message -----

From: Supagas <hello@email.supagas.com.au>
Date: 4 May 2026 at 15:30 +1000
To: treasurer@sheffieldgolfclub.net.au
Subject: Important Update on Supply and Market Conditions

Important Update on Supply and Market Conditions

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Dear Valued Customer,

Further to our recent communication regarding the ongoing instability in the Middle East and the resulting impacts on global energy and supply markets, we would like to provide you with an important update.

As outlined in our previous communication, the continued disruption across international supply chains has placed significant pressure on fuel, freight, and product availability. Since that time, these conditions have continued to escalate, with substantial increases in both transport-related fuel costs and supplier premiums across a number of products.

Despite absorbing as much of these increases as possible, the extent of current market pressures means it is no longer sustainable for us to continue doing so in full.

Accordingly, Supagas will introduce a **temporary product surcharge** to assist in covering these extraordinary and unforeseen cost increases.

This temporary surcharge will apply from **1 May 2026** and will remain under monthly review. As market conditions improve and cost pressures ease, the surcharge will be reduced or removed accordingly.

Despite the temporary product surcharge, Supagas will continue to provide free delivery as part of our ongoing commitment to customer value and service.

How the surcharge will apply:

- **Customers on COD payment terms** – the surcharge will be incorporated into the cylinder price at the time of purchase.
- **Customers on agreed credit terms** – the surcharge will be shown as a separate line item on your monthly invoice/statement.

This has not been a decision taken lightly. Our priority has always been to minimise the impact on our customers while maintaining the reliable supply and service standards you expect from Supagas.

We remain committed to supporting your business through this period and continuing to provide transparent updates as conditions evolve.

If you have any questions or would like to discuss your account further, please contact your local Supagas representative.

Thank you for your continued support and valued partnership.

Kind regards,

The Supagas Team

Have questions or need assistance? Our support team is ready to help.

Contact us

Chat with us



SUPAG
YES WE CAN!

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